ISO20022 Message Specification

NPA_pain.002.001.11_CustomerPaymentStatusReport

Scope: A Customer Payment Status Report is the message used by the NPA to notify Direct Submitters of the current status of a previously received payment initiation (pain.001).

Usage: Used by the NPA in the following scenarios:

- Forwarding the status of an Accepted, Conditionally Accepted or Rejected payment initiation from the Instructed Agent back to the Instructing Agent of the original payment instruction.
- Responding to a Payment Status Request (pacs.028) with the status of a previously initiated payment or group status of a Multi-payment or File.
- Rejecting a payment initiation sent by the Direct Submitters for business, rather than technical, reasons. E.g. Available Balance Too Low.
- Confirming the rejection of a payment initiation which was not authorised by the Direct Submitter's Sponsoring Agent.

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Author: Pay.UK Standards Authority

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Change History

Revised Version	Release Date	Xpath	Description of Change	Reason for Change
V1.1.0	June'23	Document/CstmrPmtStsRpt/ GrpHdr/MsgId	Updated pattern on Message Id.	Consistency Purposes
V1.1.0	June'23	Document/CstmrPmtStsRpt/ OrgnlGrpInfAndSts/OrgnlMs gld	Updated pattern on Message Id.	Consistency Purposes
V1.1.0	June'23	Document/CstmrPmtStsRpt/ OrgnlGrpInfAndSts/StsRsnInf /Orgtr	Removed Originator block from pain.002.	
V1.1.0	June'23	Document/CstmrPmtStsRpt/ OrgnlGrpInfAndSts/StsRsnInf /Orgtr	Removed the Pay.UK Rules "If Postal Address is present then Name is mandatory."	The initiating Party is always the NPA and must be identified with an LEI.
V1.1.0	June'23	Document/CstmrPmtStsRpt/ OrgnlGrpInfAndSts/StsRsnInf /AddtlInf	Restrict the AddtlInf to 2 occurrences in line with pacs.002.	Consistency Purposes

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Message Overview

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1.0	Group Header	<grphdr></grphdr>	[11]	[11]	GroupHeader86	
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1.2	Creation Date Time	<credttm></credttm>	[11]	[11]	ISODateTime	00
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1.28	Organisation Identification		[11]	[11]	OrganisationIdentification29	
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1.132	Clearing System Member Identification	<clrsysmmbid></clrsysmmbid>	[01]	[01]	ClearingSystemMemberIdentification2	
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2.3	Original Creation Date Time	<orgnlcredttm></orgnlcredttm>	[01]	[01]	ISODateTime	
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2.76	Detailed Status	<dtldsts></dtldsts>	[11]	[11]	ExternalPaymentTransactionStatus1Code	4
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Message Specification

Index Mult Element/Attribute

Guideline value(s)

	[11]	Document +Customer Payment Status Report V11	ISO Name ISO Type XML Tag ISO Rule(s)	The CustomerPaymentStatusReport message is sent by an instructed agent to the previous party in the payment chain. It is used to inform this party about the positive or negative status of an instruction (either single or file). It is also used to report on a pending instruction. Usage The CustomerPaymentStatusReport message is exchanged between an agent and a non-financial institution customer to provide status information on instructions previously sent. Its usage will always be governed by a bilateral agreement between the agent and the non-financial institution customer. The CustomerPaymentStatusReport message can be used to provide information about the status (for example a rejection, an acceptance) of the initiation of a credit transfer, a direct debit, as well as on the initiation of other customer instructions. The CustomerPaymentStatusReport message refers to the original instruction(s) by means of references only or by means of references and a set of elements from the original instruction. The CustomerPaymentStatusReport message can be used in domestic and cross-border scenarios. The CustomerPaymentStatusReport may also be sent to the receiver of the payment in a real time payment scenario, as both sides of the transactions must be informed of the status of the transaction (that is either the beneficiary is credited, or the transaction is rejected). Customer Payment Status Report V11 CustomerPaymentStatusReportV11 CustomerPaymentStatusReportV11 CustomerPaymentStatusReportV11 CustomerPaymentStatusReportV11 CustomerPaymentStatusReportV11 CustomerPaymentInformationAndStatus/GroupStatus is present and is equal to ACTC (AcceptedSettlementCompleted) or ACWC (AcceptedCustomerProfile), ACSP (AcceptedSettlementInProcess), ACSC (AcceptedSettlementTormationAndStatus/PaymentInformationStatus must be different from RJCT (Rejected). If OriginalGroupInformationAndStatus/GroupStatus is present and is equal to PDNG (Pending), then OriginalPaymentInformationAndStatus/GroupStatus is present and is equal
1.0	[11]	Document +Customer Payment Status Report V11 ++Group Header	ISO Definition ISO Name ISO Type XML Tag	Set of characteristics shared by all individual transactions included in the status report message. Group Header GroupHeader86 <grphdr></grphdr>

Index	Mult	Element/Attribute		Guideline value(s)
1.1	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Message Identification	ISO Name ISO Definition ISO Type XML Tag Length Pattern Pay.UK Rule(s)	Message Identification Point to point reference, as assigned by the instructing party, and sent to the next party in the chain to unambiguously identify the message. Usage: The instructing party has to make sure that 'MessageIdentification' is unique per instructed party for a pre-agreed period. Max35Text MsgId> 1 35 (M)[0-9]{8}[A-Za-z0-9]{12}(S M F)[A-Za-z0-9]{13} The Message Identifier must be in the following format: MYYYYMMDDEEEEEEEEEEEEEEENNNNNNNNNNNNNNNN
1.2	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Creation Date Time	ISO Name ISO Definition ISO Type XML Tag Pattern Pay.UK Comments	Creation Date Time Date and time at which the message was created. ISODateTime <credttm> .*(\+ -)((0[0-9]) (1[0-3])):[0-5][0-9]+ Coordinated Universal Time (UTC) with time offset.</credttm>
1.3	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Initiating Party	ISO Definition ISO Name ISO Type XML Tag Pay.UK Rule(s)	Party that initiates the status message. Initiating Party Partyldentification135 <initgpty> This will always be the NPA.</initgpty>
1.27	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Initiating Party ++++Identification	ISO Definition ISO Name ISO Type XML Tag	Unique and unambiguous identification of a party. Identification Party38Choice <id></id>
1.28	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Initiating Party ++++Identification +++++Organisation Identification	ISO Definition ISO Name ISO Type XML Tag	Unique and unambiguous way to identify an organisation. Organisation Identification OrganisationIdentification29 <orgid></orgid>
1.30	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Initiating Party ++++Identification +++++Cryanisation Identification +++++LEI	ISO Name ISO Definition ISO Type XML Tag Pattern Pay.UK Rule(s)	LEI Legal entity identification as an alternate identification for a party. LEIIdentifier <lei> [A-Z0-9]{18,18}[0-9]{2,2} This must always contain the NPA's LEI.</lei>

Index	Mult	Element/Attribute		Guideline value(s)
1.129	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent	ISO Definition ISO Name ISO Type XML Tag	Financial institution servicing an account for the debtor. Debtor Agent BranchAndFinancialInstitutionIdentification6 <dbtragt></dbtragt>
1.130	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent ++++Financial Institution Identification	ISO Definition ISO Name ISO Type XML Tag Pay.UK Rule(s)	Unique and unambiguous identification of a financial institution, as assigned under an internationally recognised or proprietary identification scheme. Financial Institution Identification FinancialInstitutionIdentification18 <fininstnid> The Debtor Agent can be identified using one of the following elements: BICFI or Clearing System Member Id. For UK domestic payments, the Sort Code is mandatory and is populated within the Member Id. BICFI is optional and can be used to identify the Debtor</fininstnid>
				Agent (only) for cross-border payments. When using MmbId you must also populate ClrSysId/Cd with 'GBDSC' i.e. UKDomesticSortCode.
1.131	[01]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent ++++Financial Institution Identification +++++BICFI	ISO Name ISO Definition ISO Type XML Tag Pattern ISO Rule(s)	BICFI Code allocated to a financial institution by the ISO 9362 Registration Authority as described in ISO 9362 "Banking - Banking telecommunication messages - Business identifier code (BIC)". BICFIDec2014Identifier <bicfi> [A-Z0-9]{4,4}[A-Z]{2,2}[A-Z0-9]{2,2}([A-Z0-9]{3,3}){0,1} Valid BICs for financial institutions are registered and published by the ISO 9362 Registration Authority in the ISO directory of BICs, and consist of eight (8) or eleven (11) contiguous characters.</bicfi>
1.132	[01]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent ++++Financial Institution Identification +++++Clearing System Member Identification	ISO Definition ISO Name ISO Type XML Tag	Information used to identify a member within a clearing system. Clearing System Member Identification ClearingSystemMemberIdentification2 <cirsysmmbid></cirsysmmbid>
1.133	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent ++++Financial Institution Identification +++++Clearing System Member Identification +++++Clearing System Identification	ISO Definition ISO Name ISO Type XML Tag	Specification of a pre-agreed offering between clearing agents or the channel through which the payment instruction is processed. Clearing System Identification ClearingSystemIdentification2Choice <cirsysid></cirsysid>
1.134	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Pebtor Agent ++++Financial Institution Identification +++++Clearing System Member Identification +++++Clearing System Identification ++++++Clearing System	ISO Name ISO Definition ISO Type XML Tag Length	Code Identification of a clearing system, in a coded form as published in an external list. ExternalClearingSystemIdentification1Code <cd> 1 5</cd>

Index	Mult	Element/Attribute		Guideline value(s)
			Codes GBDSC	UKDomesticSortCode
1.136	[11]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent ++++Financial Institution Identification ++++Clearing System Member Identification +++++Member Identification	ISO Name ISO Definition ISO Type XML Tag Length Pattern	Member Identification Identification of a member of a clearing system. Max35Text <mmbld> 6 6 [0-9]*</mmbld>
1.137	[01]	Document +Customer Payment Status Report V11 ++Group Header +++Debtor Agent ++++Financial Institution Identification +++++LEI	ISO Name ISO Definition ISO Type XML Tag Pattern	LEI Legal entity identifier of the financial institution. LEIIdentifier <lei> [A-Z0-9]{18,18}[0-9]{2,2}</lei>
2.0	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status	ISO Definition ISO Name ISO Type XML Tag ISO Rule(s)	Original group information concerning the group of transactions, to which the status report message refers to. Original Group Information And Status OriginalGroupHeader17 <orgnlgrpinfandsts> If GroupStatus is present and is different from RJCT or PDNG then StatusReasonInformation/AdditionalInformation must be absent. OriginalGroupInformationAndStatus/NumberOfTransactionsPerStatus should only be present if GroupStatus equals 'PART'.</orgnlgrpinfandsts>
2.1	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Original Message Identification	ISO Name ISO Definition ISO Type XML Tag Length Pattern Pay.UK Comments	Original Message Identification Point to point reference, as assigned by the original instructing party, to unambiguously identify the original message. Max35Text OrgnIMsgld> 1 35 (M)[0-9]{8}[A-Za-z0-9]{12}(S M F)[A-Za-z0-9]{13} Contains the Message ID of the Original Payment Initiation (pain. 001).
2.2	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Original Message Name Identification	ISO Name ISO Definition ISO Type XML Tag Length Pay.UK Comments	Original Message Name Identification Specifies the original message name identifier to which the message refers. Max35Text <orgnimsgnmid> 1 35 Contains the ISO 20022 Message Name Identifier of the original payment initiation ("pain.001.001.10").</orgnimsgnmid>
2.3	[01]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Original Creation Date Time	ISO Name ISO Definition ISO Type XML Tag Pattern Pay.UK Comments	Original Creation Date Time Date and time at which the original message was created. ISODateTime <orgnlcredttm> .*(\+ -)((0[0-9]) (1[0-3])):[0-5][0-9]+ Coordinated Universal Time (UTC) with time offset.</orgnlcredttm>

Index	Mult	Element/Attribute		Guideline value(s)
2.6	[01]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Group Status	ISO Name ISO Definition ISO Type XML Tag Length Pay.UK Rule(s)	Group Status Specifies the status of a group of transactions. ExternalPaymentGroupStatus1Code <grpsts> 1 4 This element must only be populated by the NPA. Will be used to provide the group status of multi-messages and files.</grpsts>
			Codes ACTC PART PDNG RCVD RJCT	AcceptedTechnicalValidation PartiallyAccepted Pending Received Rejected
2.7	[0n]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Status Reason Information	ISO Definition ISO Name ISO Type XML Tag ISO Rule(s)	Provides detailed information on the status reason. Status Reason Information StatusReasonInformation12 <stsrsninf> If Reason/Code is equal to NARR, then AddititionalInformation must be present.</stsrsninf>
2.70	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Status Reason Information ++++Reason	ISO Definition ISO Name ISO Type XML Tag	Specifies the reason for the status report. Reason StatusReason6Choice <rsn></rsn>
2.71	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Status Reason Information ++++Reason +++++Code	ISO Name ISO Definition ISO Type XML Tag Length Pay.UK Comments	Code Reason for the status, as published in an external reason code list. ExternalStatusReason1Code <cd> 1 4 Pay.UK to determine all the applicable Transaction Reason Codes during the Detailed Design Elaboration Phase. Current list is indicative and should not be considered final.</cd>
2.73	[02]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Status Reason Information ++++Additional Information	ISO Name ISO Definition ISO Type XML Tag Length	Additional Information Further details on the status reason. Usage: Additional information can be used for several purposes such as the reporting of repaired information. Max105Text <addtiinf> 1 105</addtiinf>

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2.74	[0n]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Number Of Transactions Per Status	ISO Definition ISO Name ISO Type XML Tag Pay.UK Comments	Detailed information on the number of transactions for each identical transaction status. Number Of Transactions Per Status NumberOfTransactionsPerStatus5 <nboftxspersts> NPA will receive a full file accept or reject in the debit authorisation response. The Creditor Agent could reject individual transactions and for this reason, the status of a pain.001 message could potentially be partially accepted or partially rejected.</nboftxspersts>
2.75	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Number Of Transactions Per Status ++++Detailed Number Of Transactions	ISO Name ISO Definition ISO Type XML Tag Pattern	Detailed Number Of Transactions Number of individual transactions contained in the message, detailed per status. Max15NumericText <dtidnboftxs> [0-9]{1,15}</dtidnboftxs>
2.76	[11]	Document +Customer Payment Status Report V11 ++Original Group Information And Status +++Number Of Transactions Per Status ++++Detailed Status	ISO Name ISO Definition ISO Type XML Tag Length	Detailed Status Common transaction status for all individual transactions reported. ExternalPaymentTransactionStatus1Code <dtidsts> 1 4</dtidsts>
3.0	[01]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status	ISO Definition ISO Name ISO Type XML Tag ISO Rule(s) Pay.UK Comments	Information concerning the original payment information, to which the status report message refers. Original Payment Information And Status OriginalPaymentInstruction38 OriginalPaymentInformationAndStatus/PaymentInformationStatus is present and is equal to ACTC (AcceptedTechnicalValidation), ACCP (AcceptedSettlementInProcess), ACSP (AcceptedSettlementInProcess), ACSC (AcceptedSettlementCompleted) or ACWC (AcceptedWithChange), then TransactionInformationAndStatus/TransactionStatus must be different from RJCT (Rejected). If OriginalPaymentInformationAndStatus/PaymentInformationStatus is present and is equal to PDNG (Pending), then TransactionInformationAndStatus/TransactionStatus must be different from RJCT (Rejected). If OriginalPaymentInformationAndStatus/PaymentInformationStatus is present and is equal to RJCT (Rejected), then TransactionInformationAndStatus/TransactionStatus, if present, must be equal to RJCT (Rejected). This block will be used by the NPA to provide the status of individual transactions, this will not be used while providing a response to Multi/File Payment Status Requests.
3.1	[11]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Original Payment Information Identification	ISO Name ISO Definition ISO Type XML Tag Length Pattern	Original Payment Information Identification Unique identification, as assigned by the original sending party, to unambiguously identify the original payment information group. Max35Text <orgnlpmtinfid> 1 35 (M B)[0-9]{8}[A-Za-z0-9]{12}(S M F)[A-Z0-9]{13}</orgnlpmtinfid>
			Pay.UK Rule(s)	This value must be the same as the Original Message ID of the Payment initiation being reported on.

Index	Mult	Element/Attribute		Guideline value(s)
3.76	[0n]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status	ISO Definition ISO Name ISO Type XML Tag Pay.UK Rule(s)	Provides information on the original transactions to which the status report message refers. Transaction Information And Status PaymentTransaction126 <txinfandsts> If TransactionStatus/Code equals RJCT, then "Status Reason Information/Reason" is mandatory.</txinfandsts>
3.78	[01]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Original Instruction Identification	ISO Name ISO Definition ISO Type XML Tag Length Pattern	Original Instruction Identification Unique identification, as assigned by the original instructing party for the original instructed party, to unambiguously identify the original instruction. Max35Text OrgnIInstrId> 1 35 ([0-9a-zA-Z\-\?:\(\)\.,\\+]*([0-9a-zA-Z\-\?:\(\)\.,\\+]*(/[0-9a-zA-Z\-\?:\(\)\.,\\\+])?)*)
3.79	[01]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Original End To End Identification	ISO Name ISO Definition ISO Type XML Tag Length Pattern	Original End To End Identification Unique identification, as assigned by the original initiating party, to unambiguously identify the original transaction. Max35Text <original <ol="" end="" identify="" max35text="" original="" the="" to="" transaction.=""> OrgnIEndToEndId> 35 ([0-9a-zA-Z\-\?:\(\)\.,\\+]*(/[0-9a-zA-Z\-\?:\(\)\.,\\+])?)*) </original>
3.80	[11]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Original UETR	ISO Name ISO Definition ISO Type XML Tag Pattern Pay.UK Comments	Original UETR Universally unique identifier to provide the original end-to-end reference of a payment transaction. UUIDv4Identifier <orgniuetr> [a-f0-9]{8}-[a-f0-9]{4}-4[a-f0-9]{3}-[89ab][a-f0-9]{3}-[a-f0-9]{12} Contains the UETR of the underlying transaction being reported on.</orgniuetr>
3.81	[11]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Transaction Status	ISO Name ISO Definition ISO Type XML Tag Length Pay.UK Comments Codes ACTC ACWP PDNG RJCT	Transaction Status Specifies the status of a transaction, in a coded form. ExternalPaymentTransactionStatus1Code <txsts> 1 4 This element will only be populated by the NPA. AcceptedTechnicalValidation AcceptedWithoutPosting Pending Rejected</txsts>

Index	Mult	Element/Attribute		Guideline value(s)
3.82	[0n]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Status Reason Information	ISO Definition ISO Name ISO Type XML Tag ISO Rule(s)	Provides detailed information on the status reason. Status Reason Information StatusReasonInformation12 <stsrsninf> If Reason/Code is equal to NARR, then AddititionalInformation must be present.</stsrsninf>
3.145	[11]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Status Reason Information +++++Reason	ISO Definition ISO Name ISO Type XML Tag	Specifies the reason for the status report. Reason StatusReason6Choice <rsn></rsn>
3.146	[11]		ISO Name ISO Definition ISO Type XML Tag Length Pay.UK Comments	Code Reason for the status, as published in an external reason code list. ExternalStatusReason1Code <cd> 1 4 Pay.UK to determine all the applicable Transaction Reason Codes during the Detailed Design Elaboration Phase. Current list is indicative and should not be considered final.</cd>
3.148	[02]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Status Reason Information ++++Additional Information	ISO Name ISO Definition ISO Type XML Tag Length	Additional Information Further details on the status reason. Usage: Additional information can be used for several purposes such as the reporting of repaired information. Max105Text <addtlinf> 1 105</addtlinf>
3.297	[01]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Clearing System Reference	ISO Name ISO Definition ISO Type XML Tag Length Pattern Pay.UK Rule(s)	Clearing System Reference Unique reference, as assigned by a clearing system, to unambiguously identify the instruction. Max35Text <cirsysref> 11 11 [0-9]* This element must only be populated by the NPA. The format of this field will be 'YYYYMMDDNNN'. Will be used when a payment is finalised to contain the Settlement Cycle ID of the settlement window in which the payment will settle.</cirsysref>
3.298	[01]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Original Transaction Reference	ISO Definition ISO Name ISO Type XML Tag	Key elements used to identify the original transaction that is being referred to. Original Transaction Reference OriginalTransactionReference31 <orgnitxref></orgnitxref>

Index	Mult	Element/Attribute		Guideline value(s)
3.299	[01]	Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Original Transaction Reference ++++Interbank Settlement Amount	ISO Name ISO Definition ISO Type XML Tag FractionDigits TotalDigits Inclusive ISO Rule(s)	Interbank Settlement Amount Amount of money moved between the instructing agent and the instructed agent. ActiveOrHistoricCurrencyAndAmount <intrbksttlmamt> 5 18 0 The number of fractional digits (or minor unit of currency) must comply with ISO 4217. Note: The decimal separator is a dot.</intrbksttlmamt>
3.300		Document +Customer Payment Status Report V11 ++Original Payment Information And Status +++Transaction Information And Status ++++Original Transaction Reference ++++Interbank Settlement Amount +++++Currency	ISO Name ISO Definition ISO Type XML Tag Use Pattern ISO Rule(s)	Currency A code allocated to a currency by a Maintenance Agency under an international identification scheme, as described in the latest edition of the international standard ISO 4217 "Codes for the representation of currencies and funds". ActiveOrHistoricCurrencyCode Ccy required [A-Z]{3,3} The Currency Code must be registered, or have already been registered. Valid active or historic currency codes are registered with the ISO 4217 Maintenance Agency, consist of three (3) contiguous letters, and may be or not be withdrawn on the day the message containing the Currency is exchanged.